

CONSUMER PROTECTION WORKPLAN 2010/11

MAIN ACTIVITIES

<i>Task (safe products)</i>	<i>Responsibility</i>	<i>Target Date</i>
Develop an inspection and sampling program (with the assistance of NGS) and prioritise in accordance with Home Authority Principle	Health and Wellbeing Officer	Ongoing
Implement planned inspection program for Home Authority and Non Home authority premises	Health and Wellbeing Officer	Ongoing
Carry out periodic visits of local market in order to identify potentially unsafe goods	Health and Wellbeing Officer	Ongoing
Update remainder of Construction Products database	Health and Wellbeing Officer	Dec 2010
Complete Volatile Organic Compound (VOC) compliance visits with support of NGS staff	Health and Wellbeing Officer	Dec 2010
Investigate all complaints regarding defective products offered for sale and purchased	Health and Wellbeing Officer	Ongoing
Undertake additional targeted inspections and sampling in accordance with Consumer Protection subgroup work plan	Health and Wellbeing Officer	Ongoing
Respond to RAPEX alerts and Hazard Warnings within the relevant timescale	Health and Wellbeing Officer	Ongoing
Participate in awareness-raising initiatives in accordance with the Consumer Protection subgroup work plan	Health and Wellbeing Officer	Ongoing
Produce seasonal press releases (and web info) as appropriate	Health and Wellbeing Officer	Ongoing
Provide advice to consumers/producers/importers as necessary	Health and Wellbeing Officer	Ongoing